# Buncombe County In Home Aide Program

- Prior fiscal year unit rate 38.58 for level 1 & 2 >>> current request \$36.50
- Prior fiscal year units of service 3,737 for level 1 & 2 >>> current request 17,576
- 1. What will happen to the current level 3 clients (BCSAF funded) in FY 2025?
- 2. Can county funds be used for local match to HCCBG?
- 3. Unit rate \$36.50 (Q8) x 17,576 (Q10) = \$641,524 >>>> requesting \$580,008
- 4. According to the budget page IHA services are 100% paid through HCCBG. Yes?
- 5. When the county took on this service how was it decided which funds allocated between HCCBG and BCSAF?

6. The application appears to only asks for local match from BCSAF, not any of the current level III clients.

7. Looking at the Jan BCSAF report, it looks like IHA will not expend all their funds. Does that mean that for FY 2025 there are more funds for other providers.

8. An explanation is needed on why the FY 2025 application asks for 17,576 units for level 1 & 2 when FY 2024 funded 3,737 looking at the Units of Service report. Is there an underreporting of FY 2024 units?

Blue Ridge Elder Adventures New company LLC established 10/9/2023 (NC Sec. of State)

- Not HCCBG BCSAF
  - 1. Pilot?
  - 2. Accessible WNC FB page says BREA is a pilot program. How is it related to Accessible WNC?
  - 3. What "individuals" have expressed interest Q-4? Which communities?
  - How many older adults per 4-hour trip? Numbers are confusing. 83845/500 =
     167.69 does that mean only one person per trip? Supported by 3 people?

Day Stay Want funds for salary and equipment etc.

- 1. Looking at the budget it appears that this grant if for full operations, true?
- 2. From Q 9 need clarification >>>

\$ 4,000 a month x 12 = \$48,000 BUT asking for \$60,000
\$4,000 a month based on \$40 per day = 100 days per month
100 days / 4 weeks in a month = 25 days per week
25 days per week at 3 days per week = approx. 8 clients
25 days per week at 4 days per week = approx. 6 clients

## Eblen Charities

- 1. Q 1 Does not indicate which HCCBG category they are applying for.
- 2. Q 8 x Q10 Units of service 45 x Rate per service = \$74,250 >>> asking \$50,000
- 3. Q 11 45 units x \$1,500 = \$67,500 >>> asking \$50,000
- 4. Q-15 describe shared database
- 5. Over \$600 K in private funding

#### Elder Guard

- 1. Q 11 How will you reach 240 older adults per year? 2 to 3 workshops a month?
- 2. Do you have website or social media presence?

#### <u>UNETE</u>

- 1. Is this a new program? If so, how did the need come to your attention?
- 2. Do any other county funds support this program?
- 3. Emma Community Neighbor Plan well done attachment?

## Land of Sky Regional Council – Senior Companion Program

- 1. This program has been operational for some time, what has changed that now needs HCCBG funding? More clients or volunteers needed?
- 2. The Budget seems to imply that for FY 2025 HCCBG will be the only funding source. It this true? Explain difference between PY \$352,222 and FY 25 request \$90,064.
- 3. How many people will the 10 volunteers able to assist?
- 4. Would you say that you have two target populations a.) low wealth volunteers andb.) older fragile/vulnerable adults?
- 5. Please explain the concept of "Volunteer Stations."

## Home -Based Primary Care - MAHEC

- 1. Q5 How was the \$469 in savings determined?
- 2. Answer in Q1 says looking for HCCBG funding but Q6 says BCSAF. Does the committee need to do a better job of explaining the two funding sources?
- 3. In FY 2024 application Performance Measures indicated that you "will track patient satisfaction (unsatisfactory to satisfactory of the services provided), the number of BIPOC individuals (ensuring it reflects the demographics of Buncombe County)," again in FY 2025 application in Q 13 you again state "we will track." Has your program been gathering demographic information? If not, state the barriers for data collection.

# Congregate Nutrition – BC Council on Aging

1. Q8 \$10.24 x Q10 33,624 = \$344,309 >>>> request \$285,660

#### Information and Assistance – BC Council on Aging

- 1. On average how many calls per day?
- 2. Do you operate 7 or 5 days a week?
- 3. Q 13 Just lists questions, how and when are these answers collected?
- 4. Q 14 How are the answers to these questions collected and analyzed?
- 5. Does HCCBG funding support your in-home consultations? How do you determine which caller would benefit from an in-home consult?

#### Meal on Wheels

- 1. On the budget page what does NSIP stand for?
- 2. Q 6 explain the Net Service Cost of 7.8185.
- 3. Will Local Match be in kind or cash?
- 4. Q 11 will the 180 client receive 5 meals a week?
- 5. Q 13 & Q 14 have the same survey questions. How do you measure that your clients are better off?

## Land of Sky – Community Health Worker (CHW)

- 1. Is Arrowhead Apartments for seniors only? How many units at this location?
- 2. Explain how the CHWs are distributed between the two locations.
- 3. Q 13 In the second bullet point there are 3,000 home visits but in the fourth bullet point only 8% get daily visits. On average how often are home visits for the other 92% of residents?
- 4. Q 14 Application states that "too many residents have fallen" do you have data over from all the years that HCCBG funding has been granted to quantify the number of residents who have been found by "Neighbor Knock"?
- 5. Is Local Match in kind or cash?
- 6. On Budget for stipends >> 6 @ \$250 = \$1,500 month 4 @ \$800 = \$3,200 month total \$4,700 a month x 12 months = \$56,400 in budget \$45,600. Explain the difference.
- 7. Is HCCBG the only funding source for this program? Have other grants been applied for?

## Mountain Housing Opportunities, Inc. – Essential Home Repair (EHR)

1. In the Budget – prior year total for EHR budget \$1,113,539. But FY 2025 total cost is only HCCBG requested funding. Explain the decrease in EHR total budget.

2. Q13 – Indicate that surveys are provided to clients but no reporting of the results are reported. Can you provide summary of survey results?

## Pisgah Legal Services - Elder Law Program (ELP)

1. Q8 & Q9 – In prior years ELP provided a unit rate. Explain how FY 2024 program is different and how will ELP services be invoiced.

# Jewish Family Services – WNC Faye's Place Elder Club

- 1. Q 8 What is the cost of a unit of service you will be invoicing HCCBG? Prior year was \$96.90. Then in Q9 there is a rate of \$81.84.
- 2. Q 9 Do all participants in Elder Club pay \$35 per session? If not, what percent of participants are on scholarships?
- 3. Q10 is 2,288 total units for all participants or just HCCBG supported participants.
- 4. Q16 Has Mountain Mobility been able to meet the needs of your participants?
- 5. On the budget page \$15,000 is noted for requested FY 2025 but in the application, you indicate \$18,000. Please explain the difference.

#### MountainCare - HCCBG Transportation

- 1. Q5 DHHS Aging Profile released 2024 has reports 29% of county population over 60, not half.
- 2. Q11 On average how many trips per week do the 25 unduplicated clients receive?
- 3. Q13 Do you have specific measures for transportation services?
- 4. Q15 Q16 Can you provide any information on your experiences with other transportation services. For example, does the VA help with transportation of participants to your location?
- 5. Transport Budget has \$11,450 in Donations & Fundraising. In Q 7 it is stated that in 2023 "over \$105,000" was raised with donations & fundraising. Does the \$105,000 represent Transport, Day Care & Day Health?

## MountainCare – Day Care & Day Health

- 1. For Day Care on average how many days per week do the 20 unduplicated clients attend the program?
- 2. For Day Health on average how many days per week do the 25 unduplicated clients attend the program?